H-4337.1			

HOUSE BILL 2991

State of Washington 58th Legislature 2004 Regular Session

By Representatives Carrell, McMahan, Newhouse, Benson, Boldt, Alexander, Bailey, Schindler, Holmquist, McDonald, Kristiansen, Roach, Cairnes, Woods and Condotta

Read first time 01/26/2004. Referred to Committee on Judiciary.

- 1 AN ACT Relating to civil liability reform; amending RCW 4.56.250,
- 2 7.70.070, 7.70.100, 4.16.350, 7.70.080, 7.70.060, 4.24.250, 43.70.510,
- 3 70.41.200, 43.70.110, and 43.70.250; adding new sections to chapter
- 4 4.56 RCW; adding a new section to chapter 7.04 RCW; adding new sections
- 5 to chapter 7.70 RCW; adding new sections to chapter 43.70 RCW; and
- 6 creating new sections.
- 7 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 8 <u>NEW SECTION.</u> **Sec. 1.** The legislature finds that it is in the best
- 9 interest of the people of the state of Washington to contain the
- 10 significantly increasing costs of malpractice insurance for licensed
- 11 health care professionals and institutions and noninstitutional care
- 12 providers in order to ensure the continued availability and
- 13 affordability of health care services in this state by enacting further
- 14 reforms to the health care tort liability system.
- 15 The legislature finds that, notwithstanding the tort reform
- 16 measures it has enacted in the past, the amounts being paid out in
- 17 judgments and settlements have continued to increase inordinately, and
- 18 that as a result there have been dramatic increases in the cost of
- 19 health care professional liability insurance coverage. The legislature

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further finds that the upward pressures on already high malpractice insurance premiums threaten the publics' health by discouraging physicians and other health care professionals from initiating or continuing their practice in this state.

The legislature further finds that the state of California, largely as a result of its enactment of the "medical injury compensation reform act" in 1975, has been able to successfully stabilize the health care professional liability insurance market, maintain access to affordable quality health care services, and avert the kind of crisis now facing the residents of Washington.

The legislature finds that such reforms are rationally related to the legitimate goals of reducing the costs associated with the health care tort liability system while ensuring adequate and appropriate compensation for persons injured as a result of health care, ensuring the continued availability and affordability of health care services in this state, preventing the curtailment of health care services in this state, stabilizing insurance and health care costs, preventing stale health care liability claims, and protecting and preserving the public health, safety, and welfare as a whole.

- **Sec. 2.** RCW 4.56.250 and 1986 c 305 s 301 are each amended to read 21 as follows:
- 22 (1) As used in this section, the following terms have the meanings 23 indicated unless the context clearly requires otherwise.
 - (a) "Economic damages" means objectively verifiable monetary losses, including medical expenses, loss of earnings, burial costs, loss of use of property, cost of replacement or repair, cost of obtaining substitute domestic services, loss of employment, and loss of business or employment opportunities.
 - (b) "Noneconomic damages" means subjective, nonmonetary losses, including((\neg)) but not limited to pain, suffering, inconvenience, mental anguish, disability or disfigurement incurred by the injured party, loss of ability to enjoy life, emotional distress, loss of society and companionship, loss of consortium, injury to reputation and humiliation, ((and)) destruction of the parent-child relationship, and other nonpecuniary damages of any type.
- 36 (c) "Bodily injury" means physical injury, sickness, or disease, 37 including death.

(d) "Average annual wage" means the average annual wage in the state of Washington as determined under RCW 50.04.355.

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- (2) In no action seeking damages for personal injury or death may 3 a claimant recover a judgment for noneconomic damages exceeding an 4 5 amount determined by multiplying 0.43 by the average annual wage and by the life expectancy of the person incurring noneconomic damages, as the 6 7 life expectancy is determined by the life expectancy tables adopted by the insurance commissioner. For purposes of determining the maximum 8 9 amount allowable for noneconomic damages, a claimant's life expectancy 10 shall not be less than fifteen years. The limitation contained in this subsection applies to all claims for noneconomic damages made by a 11 12 claimant who incurred bodily injury. Claims for loss of consortium, 13 loss of society and companionship, destruction of the parent-child relationship, and all other derivative claims asserted by persons who 14 did not sustain bodily injury are to be included within the limitation 15 16 on claims for noneconomic damages arising from the same bodily injury.
- 17 (3) If a case is tried to a jury, the jury shall not be informed of 18 the limitation contained in subsection (2) of this section.
- 19 <u>NEW SECTION.</u> **Sec. 3.** A new section is added to chapter 4.56 RCW 20 to read as follows:
 - (1) In an action or arbitration for damages for injury or death occurring as a result of health care, or arranging for the provision of health care, whether brought under chapter 7.70 RCW, or under RCW 4.20.010, 4.20.020, 4.20.046, 4.20.060, 4.24.010, or 48.43.545(1), or any combination thereof, the total amount of noneconomic damages may not exceed two hundred fifty thousand dollars.
 - (2) The limitation on noneconomic damages contained in subsection (1) of this section includes all noneconomic damages claimed by or on behalf of the person whose injury or death occurred as a result of health care or arranging for the provision of health care, as well as all claims for loss of consortium, loss of society and companionship, destruction of the parent-child relationship, and other derivative claims asserted by or on behalf of others arising from the same injury or death. If the jury's assessment of noneconomic damages exceeds the limitation contained in subsection (1) of this section, nothing in RCW 4.44.450 precludes the court from entering a judgment that limits the

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- 1 total amount of noneconomic damages to those limits provided in
- 2 subsection (1) of this section.
- 3 **Sec. 4.** RCW 7.70.070 and 1975-'76 2nd ex.s. c 56 s 12 are each 4 amended to read as follows:
- (1) Except as set forth in subsection (2) of this section, the court shall, in any action under this chapter, determine the reasonableness of each party's attorneys' fees. The court shall take into consideration the following:
- 9 (((1))) <u>(a)</u> The time and labor required, the novelty and difficulty 10 of the questions involved, and the skill requisite to perform the legal 11 service properly;
- $((\frac{2}{2}))$ (b) The likelihood, if apparent to the client, that the acceptance of the particular employment will preclude other employment by the lawyer;
- 15 $((\frac{3}{3}))$ (c) The fee customarily charged in the locality for similar legal services;
- 17 $((\frac{4}{1}))$ <u>(d)</u> The amount involved and the results obtained;
- 18 $((\frac{5}{}))$ (e) The time limitations imposed by the client or by the 19 circumstances;
- 20 $((\frac{(6)}{(6)}))$ (f) The nature and length of the professional relationship with the client;
- 22 $((\frac{7}{}))$ (g) The experience, reputation, and ability of the lawyer or lawyers performing the services;
- $((\frac{8}{}))$ (h) Whether the fee is fixed or contingent.
- (2)(a) An attorney may not contract for or collect a contingency
 fee for representing a person in connection with an action for damages
 against a health care provider based upon professional negligence in
 excess of the following limits:
- 29 (i) Forty percent of the first fifty thousand dollars recovered;
- 30 (ii) Thirty-three and one-third percent of the next fifty thousand
 31 dollars recovered;
- 32 (iii) Twenty-five percent of the next five hundred thousand dollars
 33 recovered;
- 34 <u>(iv) Fifteen percent of any amount in which the recovery exceeds</u>
 35 six hundred thousand dollars.
- 36 (b) The limitations in this section apply regardless of whether the

recovery is by judgment, settlement, arbitration, mediation, or other form of alternative dispute resolution.

- (c) If periodic payments are awarded to the plaintiff, the court shall place a total value on these payments and include this amount in computing the total award from which attorneys' fees are calculated under this subsection.
- (d) For purposes of this subsection, "recovered" means the net sum recovered after deducting any disbursements or costs incurred in connection with prosecution or settlement of the claim. Costs of medical care incurred by the plaintiff and the attorneys' office overhead costs or charges are not deductible disbursements or costs for such purposes.
- 13 (3) This section applies to all agreements for attorneys' fees 14 entered into or modified after the effective date of this section.
- **Sec. 5.** RCW 7.70.100 and 1993 c 492 s 419 are each amended to read 16 as follows:
 - (1) No action based upon a health care provider's professional negligence may be commenced unless the defendant has been given at least ninety days' notice of the intention to commence the action. If the notice is served within ninety days of the expiration of the applicable statute of limitations, the time for the commencement of the action must be extended ninety days from the service of the notice.
 - (2) The provisions of subsection (1) of this section are not applicable with respect to any defendant whose name is unknown to the plaintiff at the time of filing the complaint and who is identified therein by a fictitious name.
 - (3) After the filing of the ninety-day presuit notice, and before a superior court trial, all causes of action, whether based in tort, contract, or otherwise, for damages arising from injury occurring as a result of health care provided after July 1, 1993, shall be subject to mandatory mediation prior to trial.
 - $((\frac{(2)}{2}))$ (4) The supreme court shall by rule adopt procedures to implement mandatory mediation of actions under this chapter. The rules shall require mandatory mediation without exception and address, at a minimum:
- 36 (a) Procedures for the appointment of, and qualifications of, 37 mediators. A mediator shall have experience or expertise related to

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- actions arising from injury occurring as a result of health care, and 1
- 2 be a member of the state bar association who has been admitted to the
- bar for a minimum of five years or who is a retired judge. The parties 3
- may stipulate to a nonlawyer mediator. The court may prescribe 4
- 5 additional qualifications of mediators;
- (b) Appropriate limits on the amount or manner of compensation of 6 7 mediators;
- (c) The number of days following the filing of a claim under this 8 chapter within which a mediator must be selected; 9
- (d) The method by which a mediator is selected. The rule shall 10 provide for designation of a mediator by the superior court if the 11 parties are unable to agree upon a mediator; 12
- 13 (e) The number of days following the selection of a mediator within which a mediation conference must be held; 14
- (f) A means by which mediation of an action under this chapter may 15 be waived by a mediator who has determined that the claim is not 16 17 appropriate for mediation; and
 - (g) Any other matters deemed necessary by the court.
- 19 (((3))) (5) Mediators shall not impose discovery schedules upon the 20 parties.
- 21 (6) The supreme court shall by rule also adopt procedures for the parties to certify to the court the manner of mediation used by the 22 parties to comply with this section. 23
- 24 **Sec. 6.** RCW 4.16.350 and 1998 c 147 s 1 are each amended to read as follows: 25
- 26 (1) Any civil action for damages for injury or death occurring as a result of health care which is provided after June 25, 1976, against: 27
 - $((\frac{1}{1}))$ (a) A person licensed by this state to provide health care or related services, including, but not limited to, a physician, osteopathic physician, dentist, nurse, optometrist, podiatric physician surgeon, chiropractor, physical therapist, psychologist, pharmacist, optician, physician's assistant, osteopathic physician's
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- assistant, nurse practitioner, or physician's trained mobile intensive 33
- care paramedic, including, in the event such person is deceased, his 34
- 35 estate or personal representative;

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36 $((\frac{(2)}{2}))$ (b) An employee or agent of a person described in (a) of

this subsection (((1) of this section)), acting in the course and scope of his or her employment, including, in the event such employee or agent is deceased, his or her estate or personal representative; or

(((3))) (c) An entity, whether or not incorporated, facility, or institution employing one or more persons described in (a) of this subsection $((\frac{1)}{1})$ of this section)), including, but not limited to, a hospital, clinic, health maintenance organization, ((or)) nursing home, or boarding home; or an officer, director, employee, or agent thereof acting in the course and scope of his or her employment, including, in the event such officer, director, employee, or agent is deceased, his or her estate or personal representative;

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based upon alleged professional negligence shall be commenced within three years of the act or omission alleged to have caused the injury or condition, or one year of the time the patient or his or her representative or custodial parent or quardian discovered or reasonably should have discovered that the injury or condition was caused by said act or omission, whichever period ((expires later, except that in no event shall an action be commenced more than eight years after said act or omission: PROVIDED, That the time for commencement of an action is tolled upon proof of fraud, intentional concealment, or the presence of a foreign body not intended to have a therapeutic or diagnostic purpose or effect, until the date the patient or the patient's representative has actual knowledge of the act of fraud or concealment, or of the presence of the foreign body; the patient or the patient's representative has one year from the date of the actual knowledge in which to commence a civil action for damages.

For purposes of this section, notwithstanding RCW 4.16.190, the knowledge of a custodial parent or guardian shall be imputed to a person under the age of eighteen years, and such imputed knowledge shall operate to bar the claim of such minor to the same extent that the claim of an adult would be barred under this section. Any action not commenced in accordance with this section shall be barred.

For purposes of this section, with respect to care provided after June 25, 1976, and before August 1, 1986, the knowledge of a custodial parent or guardian shall be imputed as of April 29, 1987, to persons under the age of eighteen years)) occurs first.

(2) In no event may an action be commenced more than three years

p. 7 HB 2991 1 <u>after the act or omission alleged to have caused the injury or</u> 2 condition except:

- (a) Upon proof of fraud, intentional concealment, or the presence of a foreign body not intended to have a therapeutic or diagnostic purpose or effect, in which case the patient or the patient's representative has one year from the date the patient or the patient's representative or custodial parent or guardian has actual knowledge of the act of fraud or concealment or of the presence of the foreign body in which to commence a civil action for damages.
- (b) In the case of a minor, for any period during minority, but only for such period during minority in which the minor's custodial parent or guardian and the defendant or the defendant's insurer have committed fraud or collusion in the failure to bring an action on behalf of the minor.
- (c) In the case of a minor under the full age of six years, in which case the action on behalf of the minor must be commenced within three years or prior to the minor's eighth birthday, whichever provides a longer period.
- 19 <u>(3) Any action not commenced in accordance with this section is</u> 20 barred.
- 21 (4) For purposes of this section, the tolling provisions of RCW 22 4.16.190 do not apply.
 - (5) This section does not apply to a civil action based on intentional conduct brought against those individuals or entities specified in this section by a person for recovery of damages for injury occurring as a result of childhood sexual abuse as defined in RCW 4.16.340(5).
- **Sec. 7.** RCW 7.70.080 and 1975-'76 2nd ex.s. c 56 s 13 are each 29 amended to read as follows:
 - (1) Any party may present evidence to the trier of fact that the ((patient)) plaintiff has already been, or will be, compensated for the injury complained of from ((any source except the assets of the patient, his representative, or his immediate family, or insurance purchased with such assets. In the event such evidence is admitted, the plaintiff may present evidence of an obligation to repay such compensation. Insurance bargained for or provided on behalf of an employee shall be considered insurance purchased with the assets of the

employee)) a collateral source. In the event the evidence is admitted, the other party may present evidence of any amount that was paid or contributed to secure the right to any compensation. Compensation as used in this section shall mean payment of money or other property to or on behalf of the patient, rendering of services to the patient free of charge to the patient, or indemnification of expenses incurred by or on behalf of the patient. Notwithstanding this section, evidence of compensation by a defendant health care provider may be offered only by that provider.

(2) Unless otherwise provided by statute, there is no right of subrogation or reimbursement from a plaintiff's tort recovery with respect to compensation covered in subsection (1) of this section.

NEW SECTION. Sec. 8. A new section is added to chapter 7.04 RCW to read as follows:

(1) A contract for health care services that contains a provision for arbitration of a dispute as to professional negligence of a health care provider under chapter 7.70 RCW must have the provision as the first article of the contract and must be expressed in the following language:

"It is understood that any dispute as to medical malpractice that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently, or incompetently rendered, will be determined by submission to arbitration as provided by Washington law, and not by a lawsuit or resort to court process except as Washington law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have such a dispute decided in a court of law before a jury, and instead are accepting the use of arbitration."

(2) Immediately before the signature line provided for the individual contracting for the medical services, there must appear the following in at least ten-point bold red type:

"NOTICE: BY SIGNING THIS CONTRACT YOU ARE AGREEING TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE ONE OF THIS CONTRACT."

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(3) Once signed, such a contract governs all subsequent open-book account transactions for medical services for which the contract was signed until or unless rescinded by written notice within thirty days of signature. Written notice of such rescission may be given by a guardian or other legal representative of the patient if the patient is incapacitated or a minor.

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- (4) Where the contract is one for medical services to a minor, it may not be disaffirmed if signed by the minor's parent or legal guardian.
- 10 (5) Such a contract is not a contract of adhesion, nor 11 unconscionable, nor otherwise improper, where it complies with 12 subsections (1) through (3) of this section.
- (6) Subsections (1) through (3) of this section do not apply to any health benefit plan contract offered by an organization regulated under Title 48 RCW that has been negotiated to contain an arbitration agreement with subscribers and enrollees under such a contract.
- NEW SECTION. **Sec. 9.** A new section is added to chapter 7.70 RCW to read as follows:
- 19 RCW 7.70.100, 7.70.110, 7.70.120, and 7.70.130 do not apply if 20 there is a contract for binding arbitration under section 8 of this 21 act.
- NEW SECTION. Sec. 10. A new section is added to chapter 7.70 RCW to read as follows:
 - (1) The definitions in this subsection apply throughout this section unless the context clearly requires otherwise.
- 26 (a) "Future damages" includes damages for future medical treatment, 27 care or custody, loss of future earnings, loss of bodily function, or 28 future pain and suffering of the judgment creditor.
- 29 (b) "Periodic payments" means the payment of money or delivery of 30 other property to the judgment creditor at regular intervals.
- 31 (2) In any action for damages for injury occurring as a result of 32 health care, the court shall, at the request of either party, enter a 33 judgment ordering that money damages or its equivalent for future 34 damages of the judgment creditor be paid in whole or in part by 35 periodic payments rather than by a lump-sum payment if the award equals 36 or exceeds fifty thousand dollars in future damages. In entering a

judgment ordering the payment of future damages by periodic payments, the court shall make a specific finding as to the dollar amount of periodic payments which will compensate the judgment creditor for such future damages. As a condition to authorizing periodic payments of future damages, the court shall require the judgment debtor who is not adequately insured to post security adequate to ensure full payment of such damages awarded by the judgment. Upon termination of periodic payments of future damages, the court shall order the return of this security, or so much as remains, to the judgment debtor.

- (3)(a) The judgment ordering the payment of future damages by periodic payments must specify the recipient or recipients of the payments, the dollar amount of the payments, the interval between payments, and the number of payments or the period of time over which payments must be made. The payments are only subject to modification in the event of the death of the judgment creditor.
- (b) In the event that the court finds that the judgment debtor has exhibited a continuing pattern of failing to make the payments, as specified in (a) of this subsection, the court shall find the judgment debtor in contempt of court and, in addition to the required periodic payments, shall order the judgment debtor to pay the judgment creditor all damages caused by the failure to make such periodic payments, including court costs and attorneys' fees.
- (4) However, money damages awarded for loss of future earnings may not be reduced or payments terminated by reason of the death of the judgment creditor, but must be paid to persons to whom the judgment creditor owed a duty of support, as provided by law, immediately prior to his or her death. In such cases the court that rendered the original judgment, may, upon petition of any party in interest, modify the judgment to award and apportion the unpaid future damages in accordance with this subsection (4).
- (5) Following the occurrence or expiration of all obligations specified in the periodic payment judgment, any obligation of the judgment debtor to make further payments ceases and any security given under subsection (2) of this section reverts to the judgment debtor.
- 35 (6) For purposes of this section, the provisions of RCW 4.56.250 do not apply.
 - (7) It is the intent of the legislature in enacting this section to authorize, in actions for damages for injury occurring as a result of

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health care, the entry of judgments that provide for the payment of 1 2 future damages through periodic payments rather than lump-sum payments. By authorizing periodic payment judgments, it is the further intent of 3 the legislature that the courts will utilize such judgments to provide 4 5 compensation sufficient to meet the needs of an injured plaintiff and those persons who are dependent on the plaintiff for whatever period is 6 7 necessary while eliminating the potential windfall from a lump-sum recovery that was intended to provide for the care of an injured 8 9 plaintiff over an extended period who then dies shortly after the judgment is paid, leaving the balance of the judgment award to persons 10 and purposes for which it was not intended. It is also the intent of 11 the legislature that all elements of the periodic payment program be 12 13 specified with certainty in the judgment ordering such payments and 14 that the judgment not be subject to modification at some future time that might alter the specifications of the original judgment. 15

NEW SECTION. Sec. 11. A new section is added to chapter 4.56 RCW to read as follows:

In the event that the Washington state supreme court or other court of competent jurisdiction rules or affirms that section 3 of this act is unconstitutional, then the prescribed cap on noneconomic damages takes effect upon the ratification of a state constitutional amendment that empowers the legislature to place limits on the amount of noneconomic damages recoverable in any or all civil causes of action.

Sec. 12. RCW 7.70.060 and 1975-'76 2nd ex.s. c 56 s 11 are each amended to read as follows:

If a patient while legally competent, or his <u>or her</u> representative if he <u>or she</u> is not competent, signs a consent form which sets forth the following, the signed consent form shall constitute prima facie evidence that the patient gave his <u>or her</u> informed consent to the treatment administered and the patient has the burden of rebutting this by ((a preponderance of the)) clear, cogent, and convincing evidence:

- (1) A description, in language the patient could reasonably be expected to understand, of:
 - (a) The nature and character of the proposed treatment;
 - (b) The anticipated results of the proposed treatment;
- 36 (c) The recognized possible alternative forms of treatment; and

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- 1 (d) The recognized serious possible risks, complications, and 2 anticipated benefits involved in the treatment and in the recognized 3 possible alternative forms of treatment, including nontreatment;
- 4 (2) Or as an alternative, a statement that the patient elects not 5 to be informed of the elements set forth in subsection (1) of this 6 section.
- Failure to use a form shall not be admissible as evidence of failure to obtain informed consent.
- 9 **Sec. 13.** RCW 4.24.250 and 1981 c 181 s 1 are each amended to read 10 as follows:

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- (1) Any health care provider as defined in RCW 7.70.020 (1) and (2) as now existing or hereafter amended who, in good faith, files charges or presents evidence against another member of their profession based on the claimed incompetency or gross misconduct of such person before a regularly constituted review committee or board of a professional society or hospital whose duty it is to evaluate the competency and qualifications of members of the profession, including limiting the extent of practice of such person in a hospital or similar institution, or before a regularly constituted committee or board of a hospital whose duty it is to review and evaluate the quality of patient care, shall be immune from civil action for damages arising out of such The proceedings, reports, and written records of such committees or boards, or of a member, employee, staff person, or investigator of such a committee or board, shall not be subject to subpoena or discovery proceedings in any civil action, except actions arising out of the recommendations of such committees or boards involving the restriction or revocation of the clinical or staff privileges of a health care provider as defined above.
- (2) A coordinated quality improvement program maintained in accordance with RCW 43.70.510 or 70.41.200 may share information and documents, including complaints and incident reports, created specifically for, and collected and maintained by a coordinated quality improvement committee or committees or boards under subsection (1) of this section, with one or more other coordinated quality improvement programs for the improvement of the quality of health care services rendered to patients and the identification and prevention of medical malpractice. Information and documents disclosed by one coordinated

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- 1 quality improvement program to another coordinated quality improvement
- 2 program and any information and documents created or maintained as a
- 3 result of the sharing of information and documents shall not be subject
- 4 to the discovery process and confidentiality shall be respected as
- 5 required by subsection (1) of this section and by RCW 43.70.510(4) and
- 6 70.41.200(3).

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- 7 **Sec. 14.** RCW 43.70.510 and 1995 c 267 s 7 are each amended to read 8 as follows:
 - (1)(a) Health care institutions and medical facilities, other than hospitals, that are licensed by the department, professional societies or organizations, health care service contractors, health maintenance organizations, health carriers approved pursuant to chapter 48.43 RCW, and any other person or entity providing health care coverage under chapter 48.42 RCW that is subject to the jurisdiction and regulation of any state agency or any subdivision thereof may maintain a coordinated quality improvement program for the improvement of the quality of health care services rendered to patients and the identification and prevention of medical malpractice as set forth in RCW 70.41.200.
 - (b) All such programs shall comply with the requirements of RCW 70.41.200(1)(a), (c), (d), (e), (f), (g), and (h) as modified to reflect the structural organization of the institution, facility, professional societies or organizations, health care contractors, health maintenance organizations, health carriers, or any other person or entity providing health care coverage under chapter 48.42 RCW that is subject to the jurisdiction and regulation of any state agency or any subdivision thereof, unless an alternative quality improvement program substantially equivalent to RCW 70.41.200(1)(a) is developed. All such programs, whether complying with the requirement set forth in RCW 70.41.200(1)(a) or in the form of an alternative program, must be approved by the department before the discovery limitations provided in subsections (3) and (4) of this section and the exemption under RCW 42.17.310(1)(hh) and subsection (5) of this section shall apply. In reviewing plans submitted by licensed entities that are associated with physicians' offices, the department shall ensure that the exemption under RCW 42.17.310(1)(hh) and the discovery limitations of this section are applied only to information and

documents related specifically to quality improvement activities undertaken by the licensed entity.

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- (2) Health care provider groups of ((ten)) five or more providers may maintain a coordinated quality improvement program for the improvement of the quality of health care services rendered to patients and the identification and prevention of medical malpractice as set forth in RCW 70.41.200. All such programs shall comply with the requirements of RCW 70.41.200(1)(a), (c), (d), (e), (f), (g), and (h) as modified to reflect the structural organization of the health care provider group. All such programs must be approved by the department before the discovery limitations provided in subsections (3) and (4) of this section and the exemption under RCW 42.17.310(1)(hh) and subsection (5) of this section shall apply.
- (3) Any person who, in substantial good faith, provides information to further the purposes of the quality improvement and medical malpractice prevention program or who, in substantial good faith, participates on the quality improvement committee shall not be subject to an action for civil damages or other relief as a result of such activity.
- (4) Information and documents, including complaints and incident reports, created specifically for, and collected, and maintained by a quality improvement committee are not subject to discovery or introduction into evidence in any civil action, and no person who was in attendance at a meeting of such committee or who participated in the creation, collection, or maintenance of information or documents specifically for the committee shall be permitted or required to testify in any civil action as to the content of such proceedings or the documents and information prepared specifically for the committee. This subsection does not preclude: (a) In any civil action, the discovery of the identity of persons involved in the medical care that is the basis of the civil action whose involvement was independent of any quality improvement activity; (b) in any civil action, the testimony of any person concerning the facts that form the basis for the institution of such proceedings of which the person had personal knowledge acquired independently of such proceedings; (c) in any civil action by a health care provider regarding the restriction or revocation of that individual's clinical or staff privileges, introduction into evidence information collected and maintained by

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- quality improvement committees regarding such health care provider; (d) 1 2 in any civil action challenging the termination of a contract by a state agency with any entity maintaining a coordinated quality 3 improvement program under this section if the termination was on the 4 basis of quality of care concerns, introduction into evidence of 5 information created, collected, or maintained by the 6 improvement committees of the subject entity, which may be under terms 7 of a protective order as specified by the court; (e) in any civil 8 action, disclosure of the fact that staff privileges were terminated or 9 10 restricted, including the specific restrictions imposed, if any and the reasons for the restrictions; or (f) in any civil action, discovery and 11 12 introduction into evidence of the patient's medical records required by 13 rule of the department of health to be made regarding the care and 14 treatment received.
 - (5) Information and documents created specifically for, and collected and maintained by a quality improvement committee are exempt from disclosure under chapter 42.17 RCW.
 - (6) A coordinated quality improvement program may share information and documents, including complaints and incident reports, created specifically for, and collected and maintained by a quality improvement committee or a peer review committee under RCW 4.24.250 with one or more other coordinated quality improvement programs maintained in accordance with this section or with RCW 70.41.200, for the improvement of the quality of health care services rendered to patients and the identification and prevention of medical malpractice. Information and documents disclosed by one coordinated quality improvement program to another coordinated quality improvement program and any information and documents created or maintained as a result of the sharing of information and documents shall not be subject to the discovery process and confidentiality shall be respected as required by subsection (4) of this section and RCW 4.24.250.
- (7) The department of health shall adopt rules as are necessary to implement this section.
- 34 **Sec. 15.** RCW 70.41.200 and 2000 c 6 s 3 are each amended to read 35 as follows:
- 36 (1) Every hospital shall maintain a coordinated quality improvement

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program for the improvement of the quality of health care services rendered to patients and the identification and prevention of medical malpractice. The program shall include at least the following:

- (a) The establishment of a quality improvement committee with the responsibility to review the services rendered in the hospital, both retrospectively and prospectively, in order to improve the quality of medical care of patients and to prevent medical malpractice. The committee shall oversee and coordinate the quality improvement and medical malpractice prevention program and shall ensure that information gathered pursuant to the program is used to review and to revise hospital policies and procedures;
- (b) A medical staff privileges sanction procedure through which credentials, physical and mental capacity, and competence in delivering health care services are periodically reviewed as part of an evaluation of staff privileges;
- (c) The periodic review of the credentials, physical and mental capacity, and competence in delivering health care services of all persons who are employed or associated with the hospital;
- (d) A procedure for the prompt resolution of grievances by patients or their representatives related to accidents, injuries, treatment, and other events that may result in claims of medical malpractice;
- (e) The maintenance and continuous collection of information concerning the hospital's experience with negative health care outcomes and incidents injurious to patients, patient grievances, professional liability premiums, settlements, awards, costs incurred by the hospital for patient injury prevention, and safety improvement activities;
- (f) The maintenance of relevant and appropriate information gathered pursuant to (a) through (e) of this subsection concerning individual physicians within the physician's personnel or credential file maintained by the hospital;
- (g) Education programs dealing with quality improvement, patient safety, <u>medication errors</u>, injury prevention, staff responsibility to report professional misconduct, the legal aspects of patient care, improved communication with patients, and causes of malpractice claims for staff personnel engaged in patient care activities; and
- 36 (h) Policies to ensure compliance with the reporting requirements 37 of this section.

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(2) Any person who, in substantial good faith, provides information to further the purposes of the quality improvement and medical malpractice prevention program or who, in substantial good faith, participates on the quality improvement committee shall not be subject to an action for civil damages or other relief as a result of such activity.

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- (3) Information and documents, including complaints and incident reports, created specifically for, and collected, and maintained by a quality improvement committee are not subject to discovery or introduction into evidence in any civil action, and no person who was in attendance at a meeting of such committee or who participated in the creation, collection, or maintenance of information or documents specifically for the committee shall be permitted or required to testify in any civil action as to the content of such proceedings or the documents and information prepared specifically for the committee. This subsection does not preclude: (a) In any civil action, the discovery of the identity of persons involved in the medical care that is the basis of the civil action whose involvement was independent of any quality improvement activity; (b) in any civil action, the testimony of any person concerning the facts which form the basis for the institution of such proceedings of which the person had personal knowledge acquired independently of such proceedings; (c) in any civil action by a health care provider regarding the restriction or revocation of that individual's clinical or staff introduction into evidence information collected and maintained by quality improvement committees regarding such health care provider; (d) in any civil action, disclosure of the fact that staff privileges were terminated or restricted, including the specific restrictions imposed, if any and the reasons for the restrictions; or (e) in any civil action, discovery and introduction into evidence of the patient's medical records required by regulation of the department of health to be made regarding the care and treatment received.
- (4) Each quality improvement committee shall, on at least a semiannual basis, report to the governing board of the hospital in which the committee is located. The report shall review the quality improvement activities conducted by the committee, and any actions taken as a result of those activities.

(5) The department of health shall adopt such rules as are deemed appropriate to effectuate the purposes of this section.

- (6) The medical quality assurance commission or the board of osteopathic medicine and surgery, as appropriate, may review and audit the records of committee decisions in which a physician's privileges are terminated or restricted. Each hospital shall produce and make accessible to the commission or board the appropriate records and otherwise facilitate the review and audit. Information so gained shall not be subject to the discovery process and confidentiality shall be respected as required by subsection (3) of this section. Failure of a hospital to comply with this subsection is punishable by a civil penalty not to exceed two hundred fifty dollars.
- (7) The department, the joint commission on accreditation of health care organizations, and any other accrediting organization may review and audit the records of a quality improvement committee or peer review committee in connection with their inspection and review of hospitals. Information so obtained shall not be subject to the discovery process, and confidentiality shall be respected as required by subsection (3) of this section. Each hospital shall produce and make accessible to the department the appropriate records and otherwise facilitate the review and audit.
- (8) A coordinated quality improvement program may share information and documents, including complaints and incident reports, created specifically for, and collected and maintained by a quality improvement committee or a peer review committee under RCW 4.24.250 with one or more other coordinated quality improvement programs maintained in accordance with this section or with RCW 43.70.510, for the improvement of the quality of health care services rendered to patients and the identification and prevention of medical malpractice. Information and documents disclosed by one coordinated quality improvement program to another coordinated quality improvement program and any information and documents created or maintained as a result of the sharing of information and documents shall not be subject to the discovery process and confidentiality shall be respected as required by subsection (3) of this section and RCW 4.24.250.
- (9) Violation of this section shall not be considered negligence per se.

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- (1) The secretary shall charge fees to the licensee for obtaining a license. After June 30, 1995, municipal corporations providing emergency medical care and transportation services pursuant to chapter 18.73 RCW shall be exempt from such fees, provided that such other emergency services shall only be charged for their pro rata share of the cost of licensure and inspection, if appropriate. The secretary may waive the fees when, in the discretion of the secretary, the fees would not be in the best interest of public health and safety, or when the fees would be to the financial disadvantage of the state.
- (2) Except as provided in section 18 of this act, fees charged shall be based on, but shall not exceed, the cost to the department for the licensure of the activity or class of activities and may include costs of necessary inspection.
- 16 (3) Department of health advisory committees may review fees 17 established by the secretary for licenses and comment upon the 18 appropriateness of the level of such fees.
- 19 **Sec. 17.** RCW 43.70.250 and 1996 c 191 s 1 are each amended to read 20 as follows:

21 It shall be the policy of the state of Washington that the cost of each professional, occupational, or business licensing program be fully 22 23 borne by the members of that profession, occupation, or business. 24 secretary shall from time to time establish the amount of all application fees, license fees, registration fees, examination fees, 25 26 permit fees, renewal fees, and any other fee associated with licensing or regulation of professions, occupations, or businesses administered 27 by the department. In fixing ((said)) such fees, the secretary shall 28 set the fees for each program at a sufficient level to defray the costs 29 30 of administering that program and the patient safety fee established in 31 section 18 of this act. All such fees shall be fixed by rule adopted secretary in accordance with the 32 provisions the administrative procedure act, chapter 34.05 RCW. 33

- NEW SECTION. Sec. 18. A new section is added to chapter 43.70 RCW to read as follows:
- 36 (1) The secretary shall increase the licensing fee established

- under RCW 43.70.110 by two dollars per year for the health care 1 2 professionals designated in subsection (2) of this section and by two dollars per licensed bed per year for the health care facilities 3 designated in subsection (2) of this section. Proceeds of the patient 4 safety fee must be deposited into the patient safety account in section 5 22 of this act and dedicated to patient safety and medical error 6 7 reduction efforts that have been proven to improve, or have a substantial likelihood of improving, the quality of care provided by 8 health care professionals and facilities. 9
- 10 (2) Health care professionals and facilities subject to the one 11 percent patient safety fee are:
- 12 (a) The following health care professionals licensed under Title 18 13 RCW:
- 14 (i) Advanced registered nurse practitioners, registered nurses, and 15 licensed practical nurses licensed under chapter 18.79 RCW;
 - (ii) Chiropractors licensed under chapter 18.25 RCW;
 - (iii) Dentists licensed under chapter 18.32 RCW;
 - (iv) Midwives licensed under chapter 18.50 RCW;
- 19 (v) Naturopaths licensed under chapter 18.36A RCW;

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- 20 (vi) Nursing home administrators licensed under chapter 18.52 RCW;
- 21 (vii) Optometrists licensed under chapter 18.53 RCW;
- (viii) Osteopathic physicians licensed under chapter 18.57 RCW;
- 23 (ix) Osteopathic physicians' assistants licensed under chapter 24 18.57A RCW;
- 25 (x) Pharmacists and pharmacies licensed under chapter 18.64 RCW;
- 26 (xi) Physicians licensed under chapter 18.71 RCW;
- 27 (xii) Physician assistants licensed under chapter 18.71A RCW;
- 28 (xiii) Podiatrists licensed under chapter 18.22 RCW; and
- 29 (xiv) Psychologists licensed under chapter 18.83 RCW; and
- 30 (b) Hospitals licensed under chapter 70.41 RCW and psychiatric 31 hospitals licensed under chapter 71.12 RCW.
- 32 <u>NEW SECTION.</u> **Sec. 19.** A new section is added to chapter 7.70 RCW 33 to read as follows:
- 34 (1) One percent of the present value of the settlement or verdict 35 in any action for damages based upon injuries resulting from health 36 care shall be deducted from the settlement or verdict as a patient 37 safety set aside. Proceeds of the patient safety set aside shall be

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- distributed by the department of health in the form of grants, loans, or other appropriate arrangements to support strategies that have been proven to reduce medical errors and enhance patient safety as provided
 - (2) Patient safety set asides shall be transmitted to the secretary of the department of health for deposit into the patient safety account established in section 22 of this act.
- 8 (3) The supreme court shall by rule adopt procedures to implement 9 this section.
- NEW SECTION. Sec. 20. A new section is added to chapter 43.70 RCW to read as follows:
 - (1) Patient safety fee and set aside proceeds shall be administered by the department, after seeking input from health care providers engaged in direct patient care activities, health care facilities, and other interested parties. In developing criteria for the award of grants, loans, or other appropriate arrangements under this section, the department shall rely primarily upon evidence-based practices to improve patient safety that have been identified and recommended by governmental and private organizations, including, but not limited to:
 - (a) The federal agency for health care quality and research;
 - (b) The federal institute of medicine;
- 22 (c) The joint commission on accreditation of health care 23 organizations; and
 - (d) The national quality forum.

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in section 18 of this act.

- (2) Projects that have been proven to reduce medical errors and enhance patient safety shall receive priority for funding over those that are not proven, but have a substantial likelihood of reducing medical errors and enhancing patient safety. All project proposals must include specific performance and outcome measures by which to evaluate the effectiveness of the project. Project proposals that do not propose to use a proven patient safety strategy must include, in addition to performance and outcome measures, a detailed description of the anticipated outcomes of the project based upon any available related research and the steps for achieving those outcomes.
- 35 (3) The department may use a portion of the patient safety fee 36 proceeds for the costs of administering the program.

NEW SECTION. Sec. 21. A new section is added to chapter 43.70 RCW to read as follows:

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The secretary may solicit and accept grants or other funds from public and private sources to support patient safety and medical error reduction efforts under this act. Any grants or funds received may be used to enhance these activities as long as program standards established by the secretary are maintained.

8 <u>NEW SECTION.</u> **Sec. 22.** A new section is added to chapter 43.70 RCW 9 to read as follows:

The patient safety account is created in the custody of the state 10 treasurer. All receipts from contributions authorized in sections 18 11 and 19 of this act must be deposited into the account. Expenditures 12 from the account may be used only for the purposes of this act. Only 13 the secretary or the secretary's designee may authorize expenditures 14 15 from the account. The account is subject to allotment procedures under 16 chapter 43.88 RCW, but an appropriation is not required for 17 expenditures.

- NEW SECTION. Sec. 23. A new section is added to chapter 43.70 RCW to read as follows:
- By December 1, 2007, the department shall report the following information to the governor and the health policy and fiscal committees of the legislature:
- 23 (1) The amount of patient safety fees and set asides deposited to date in the patient safety account;
 - (2) The criteria for distribution of grants, loans, or other appropriate arrangements under this act; and
- 27 (3) A description of the medical error reduction and patient safety 28 grants and loans distributed to date, including the stated performance 29 measures, activities, timelines, and detailed information regarding 30 outcomes for each project.
- NEW SECTION. Sec. 24. It is the intent of the legislature by enacting sections 25 and 26 of this act that health care providers should remain personally liable for their own negligent or wrongful acts or omissions in connection with the provision of health care services, but that their vicarious liability for the negligent or

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- 1 wrongful acts or omissions of others should be curtailed. To that end,
- 2 it is the intent of the legislature that Adamski v. Tacoma General
- 3 Hospital, 20 Wn. App. 98, 579 P.2d 970 (1978), and its holding that
- 4 hospitals may be held liable for a physician's acts or omissions under
- 5 so-called "apparent agency" or "ostensible agency" theories should be
- 6 reversed, so that hospitals will not be liable for the act or omission
- 7 of a health care provider granted hospital privileges unless the health
- 8 care provider is an actual agent or employee of the hospital. It is
- 9 further the intent of the legislature that, notwithstanding any
- 10 generally applicable principle of vicarious liability to the contrary,
- 11 individual health care professionals will not be liable for the
- 12 negligent or wrongful acts of others, except those who were acting
- 13 under their direct supervision and control.
- 14 <u>NEW SECTION.</u> **Sec. 25.** A new section is added to chapter 7.70 RCW
- 15 to read as follows:
- 16 A public or private hospital shall be liable for an act or omission
- 17 of a health care provider granted privileges to provide health care at
- 18 the hospital only if the health care provider is an actual agent or
- 19 employee of the hospital and the act or omission of the health care
- 20 provider occurred while the health care provider was acting within the
- 21 course and scope of the health care provider's agency or employment
- 22 with the hospital.
- NEW SECTION. Sec. 26. A new section is added to chapter 7.70 RCW
- 24 to read as follows:
- 25 A person who is a health care provider under RCW 7.70.020 (1) or
- 26 (2) shall not be personally liable for any act or omission of any other
- 27 health care provider who was not the person's actual agent or employee
- or who was not acting under the person's direct supervision and control
- 29 at the time of the act or omission.
- 30 <u>NEW SECTION.</u> **Sec. 27.** Unless otherwise provided in sections 1
- 31 through 12 of this act, sections 1 through 12 of this act apply to all
- 32 causes of action filed on or after the effective date of this section.
- 33 <u>NEW SECTION.</u> **Sec. 28.** If any provision of this act or its

- 1 application to any person or circumstance is held invalid, the
- 2 remainder of the act or the application of the provision to other
- 3 persons or circumstances is not affected.

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